

BUSINESS CONTINUITY PLANNING

CRITICAL ACTIVITIES; UPDATED 21 JUNE 2012

Council Wide

WEIGHTED SCORES

SERVICE	SECTION	ACTIVITY	SCORES
Roads and Amenity	AMENITY SERVICES	Storm damage and removal of dangerous trees and windfall trees (where causing an obstruction)	85
Roads and Amenity	NETWORKS AND ROAD MAINTENANCE	Winter Maintenance	85
Planning and Regulatory	BUILDING STANDARDS	Dangerous Buildings	82
Children and Families	RESOURCES	Child Protection	82
Children and Families	RESOURCES	Vulnerable Persons	82
Planning and Regulatory	REGULATORY SERVICES	Public Health and Infectious Disease	82
Planning and Regulatory	REGULATORY SERVICES	Food / H&S	79
Planning and Regulatory	REGULATORY SERVICES	Petroleum Incident	79
Planning and Regulatory	REGULATORY SERVICES	Product Safety	73
Adult Care	RESOURCES	Care at home	73
Planning and Regulatory	REGULATORY SERVICES	Elements of Animal Health and Welfare	71
Children and Families	RESOURCES	Adoption and Fostering Services	71
Roads and Amenity	NETWORKS AND ROAD MAINTENANCE	Emergency road defects	69
Children and Families	RESOURCES	Residential care for children and young people	68
Strategic Finance	ACCOUNTING AND BUDGETING	Treasury Management	66
Improvement and HR	HEALTH AND SAFETY	Civil Contingencies response to, or co-ordination of a Major Emergency	65
Education	EDUCATION	Provision of education	65
Children and Families	CRIMINAL JUSTICE	Criminal Justice	65
Adult Care	RESOURCES	Telecare	64
Community and Culture	HOUSING SERVICES	Homelessness	57
Adult Care	RESOURCES	Residential care for older people	56
Governance and Law	LEGAL CORPORATE	Litigation	56

Adult Care	ADULT CARE	Social work intervention for vulnerable persons	56
Governance and Law	ELECTIONS	Election Process	54
Economic Development	MARINE UNIT	Provision of ferries to Luing, Seil, Jura, Lismore and Easdale	54
Improvement and HR	COMMUNICATIONS	Media communications	53

BUSINESS CONTINUITY PLANNING

POTENTIALLY CRITICAL ACTIVITIES

CUSTOMER SERVICES

WEIGHTED SCORES

SERVICE	SECTION	ACTIVITY	SCORES
Governance and Law	LEGAL CORPORATE	Litigation	56
Governance and Law	ELECTIONS	Election Process	53

BUSINESS CONTINUITY PLANNING
POTENTIALLY CRITICAL ACTIVITIES

DEVELOPMENT AND INFRASTRUCTURE SERVICES

WEIGHTED SCORES

SERVICE	SECTION	ACTIVITY	SCORES
Roads and Amenity	NETWORKS AND ROAD MAINTENANCE	Winter Maintenance	85
Roads and Amenity	AMENITY SERVICES	Storm damage and removal of dangerous trees and windfall trees (where causing an obstruction)	85
Planning and Regulatory	BUILDING STANDARDS	Dangerous Buildings	82
Planning and Regulatory	REGULATORY SERVICES	Public Health and Infectious Disease	82
Planning and Regulatory	REGULATORY SERVICES	Food / H&S	79
Planning and Regulatory	REGULATORY SERVICES	Petroleum Incident	79
Planning and Regulatory	REGULATORY SERVICES	Product Safety	73
Planning and Regulatory	REGULATORY SERVICES	Elements of Animal Health and Welfare	71
Roads and Amenity	NETWORKS AND ROAD MAINTENANCE	Emergency road defects	69
Economic Development	MARINE UNIT	Provision of ferries to Luinig, Seil, Jura, Lismore and Easdale	54

BUSINESS CONTINUITY PLANNING
POTENTIALLY CRITICAL ACTIVITIES

COMMUNITY SERVICES

WEIGHTED SCORES

SERVICE	SECTION	ACTIVITY	SCORES
Children and Families	RESOURCES	Intervention for Vulnerable Persons	82
Children and Families	RESOURCES	Child Protection - Critical Referrals	82
Adult Care	RESOURCES	Care at home	73
Children and Families	RESOURCES	Adoption + Fostering - critical referrals	71
Children and Families	RESOURCES	Residential care for children and young people	68
Education	EDUCATION	Provision of education	65
Children and Families	CRIMINAL JUSTICE	Criminal Justice	65
Adult Care	RESOURCES	Telecare	64
Adult Care	ADULT CARE	Contact with service user within 1 week for all new critical referrals	59
Community and Culture	HOUSING SERVICES	Homelessness	57
Adult Care	RESOURCES	Residential care for older people	56
Adult Care	ADULT CARE	Social work intervention for vulnerable persons	56
Education	EDUCATION	Individual school closure (small)	51
Education	EDUCATION	Individual school closure (large)	51

BUSINESS CONTINUITY PLANNING

POTENTIALLY CRITICAL ACTIVITIES

CHIEF EXECUTIVE'S

WEIGHTED SCORES

SERVICE	SECTION	ACTIVITY	SCORES
Strategic Finance	ACCOUNTING AND BUD	Treasury Management	66
Improvement and HR	HEALTH AND SAFETY	Civil Contingencies response to, or co-ordination of a Major Emergency	65
Improvement and HR	COMMUNICATIONS	Media communications	51